

Terms and Conditions of Sale

These Terms and Conditions govern the sale of hoodies by Bendigo TAFE to customers. By purchasing a hoodie from Kangan Institute, you agree to these terms.

1. **Product Description:** We strive to accurately describe our hoodies, including size, colour, material, and design.
2. **Availability:** All hoodies are subject to availability. We will make reasonable efforts to fulfill all orders but cannot guarantee availability of specific sizes at all times.
3. **Pricing:** Prices for hoodies are as displayed at the point of sale and inclusive of GST. We reserve the right to change prices without prior notice. All prices are inclusive of applicable taxes.
4. **Payment:** Payment for hoodies is due at the time of purchase. Payments can be made via Try Booking.
5. **Collection:** Hoodies must be collected from Bendigo TAFE libraries within business hours. You must provide proof of purchase before you are able to collect your hoodie.
6. **Returns and Exchanges:** We accept returns and exchanges within 14 business days of purchase, provided the hoodie is unused, unwashed, and in its original condition with tags attached. Proof of purchase is required for all returns and exchanges.
7. **Refunds:** Refunds will be issued to the original payment method upon receipt and inspection of the returned hoodie together with proof of purchase.
8. **Damaged or Defective Products:** If you receive a damaged or defective hoodie, please contact us within 7 days of purchase for assistance. We will arrange for a replacement or refund as appropriate.
9. **Personal Information:** By purchasing a hoodie, you consent to the collection and use of your personal information for the purpose of processing your order and providing customer support. We will not share your information with third parties except as necessary to fulfill your order or as required by law.
10. **Intellectual Property:** All designs, logos, and trademarks featured on our hoodies are the property of Bendigo Kangan Institute and may not be reproduced or used without permission.
11. **Limitation of Liability:** To the fullest extent permitted by law, Kangan Institute shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to the sale or use of our hoodies.
12. **Governing Law:** These Terms and Conditions shall be governed by and construed in accordance with the laws of Australia.
13. **Modification of Terms:** We reserve the right to modify or update these Terms and Conditions at any time without prior notice. Any changes will be effective immediately upon point of sale.

By purchasing a hoodie from Bendigo TAFE, you acknowledge that you have read, understood, and agree to these Terms and Conditions. If you have any questions or concerns, please contact us via email events@kangan.edu.au for clarification before making your purchase.