

Bendigo TAFE & Kangan Institute

# Quarterly Report

Against our 20>25 Strategic Plan

Q2 2023





Bendigo Kangan Institute acknowledges the Traditional Custodians of the lands where our sites are located - the Djaara people of Dja Dja Wurrung, the Yorta Yorta Nations, the Wurundjeri People of the Kulin Nation, and the Gunaikurnai People.

We pay respect to Elders, past, present and emerging, and Aboriginal and Torres Strait Islander people present today. We recognise the continuing connection to land, waters and culture.

*Artwork by Jida Gulpilil*

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# CEO's Report



## Welcome to our Bendigo Kangan Institute (BKI) Quarter Two (Q2) report for the period 1 April to 30 June 2023

As we continue to work our way through 2023, we have two significant milestones:

- the formal end of our North Star Transformation Program on 30 June, and the fourth year of our 20>25 Strategy.

This report provides an overview of our activities and achievements across our six (6) strategic streams as per our strategy:

- Improve Our Offering
- Improve Our Experience
- Improve Our Places
- Digitally Enable Our Operations
- Build a United TAFE
- Build a Professional and Financially Sustainable Organisation.

## Moving out of Transformation

June 30 marked the formal end of our North Star Transformation Program. This three (3) year program of work saw us achieve many highlights and successes including:

- Launch and embedding of our new end to end Student Management System (JR Plus)
- Completing our Health Hub at Essendon
- The ability for our students to access their qualifications online (MyeQuals) enabling them to utilise at a time that suits them
- Completing our re-registration as an RTO with ASQA and confirming registration for seven (7) years
- Launching the Certificate IV in Cyber Security at Cremorne
- Our Trades and Skills Centre at Broadmeadows
- Moving from eight (8) to six (6) Education Centres
- Transitioning 259 units to new training packages
- Our websites redevelopment
- Business Intelligence and Enterprise Reporting
- Teacher Workforce Professional Development
- Commencing building the new Health and Community Centre of Excellence at Broadmeadows
- Improving and enhancing our IT platforms and infrastructure including Cloud Migration of email and telephony, our Records Management System (EDRMS), Identity Access Management, Wide Area Network (WAN) upgrade, FinanceOne system and Core Switching (Stage One) – all of these projects also support building for future advancements in technology.

A full report of achievements and outcomes will be provided in the 3rd Quarter Report (July to September 2023).

## Changes to the BKI Executive and Senior Leadership Team

BKI has been on our North Star transformation journey, guided by our six strategic streams since 2020. The transformation has resulted in upgrades to systems, improved processes, and has clarified our key value streams and the way in which we provide value to our students, industry, staff, and community. The outcome of the combined changes is the development of a new way of working; and how we are organised to deliver our services most effectively to our many stakeholders. To achieve this, we announced a reorganisation of our Executive and Senior Leadership Team structure in June 2023.

The changes include a reduction from six to four Executive portfolios – with the four portfolios now aligned to the Board Governance that was adjusted in 2022. The four portfolios will reduce complexity and better equip BKI to harness opportunities:

- Industry and Education: to deliver skills and training and meet industry and employer needs
- People, Brand, and Strategy: looking end-to-end across BKI to ensure wholistic sustainability
- Operations: consolidating student-facing and other support functions
- VETASSESS and eWorks: development of new courseware for BKI, Product licencing, International B2B.

As part of this change those staff who report directly into a Senior Leader may also have a change in reporting line to a different Senior Leader. There are also some teams that will move to different Executive portfolios. The new structure will commence from 17 July 2023.

Our focus now is on the last 18 months of our strategy as we embed and finalise our remaining North Star projects. I look forward to sharing further progress with you in the Q3, 2023 report. For now, please take some time to review our progress across Quarter Two.



**Sally Curtain**

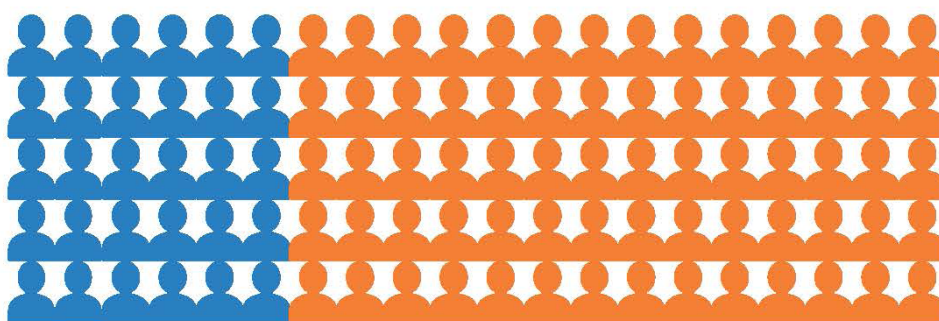
Chief Executive Officer  
Bendigo Kangan Institute

# Our Financials

## **The net result for Q2 2023 YTD was surplus of \$7.6 million**

The net result for Q2 2023 YTD was a surplus of \$7.6 million. This was favourable to the Forecast for Q2 by +\$2.8M Year to Date mostly attributed to an increase in VETASSESS Fee for Service from SRGO and increased VET assessments and savings in employment costs due to higher vacancies in both support and teaching portfolios.

# Students



Icons represent all government-funded and fee-for-service BKI enrolments

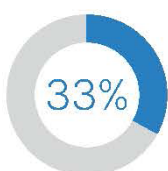
70% are KI and 30% are BT

All enrolments on this page are gross

-12% on Q2 2022  
2,813 Bendigo TAFE enrolments

--26% on Q2 2022  
6,425 Kangan Institute enrolments

## Bendigo TAFE



33% of all Government-Funded enrolments at Bendigo TAFE are Free TAFE

The proportion of BT Free TAFE enrolments is up 1.8 percentage points compared to Q2 2022.

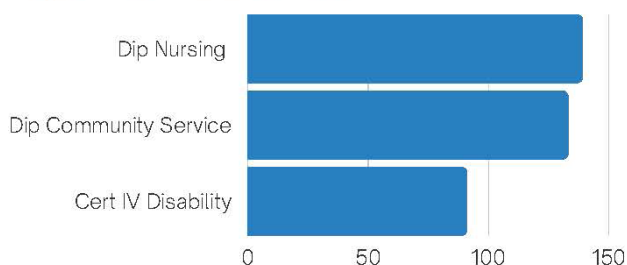
## Kangan Institute



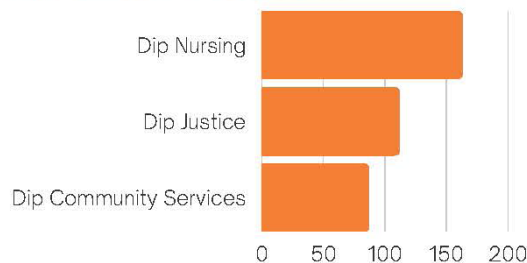
23% of all Government-Funded enrolments at Kangan Institute are Free TAFE

The proportion of KI Free TAFE enrolments is up 1.8 percentage points compared to Q2 2022.

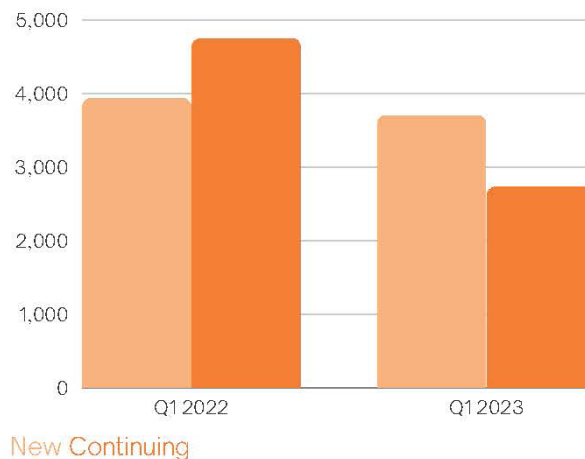
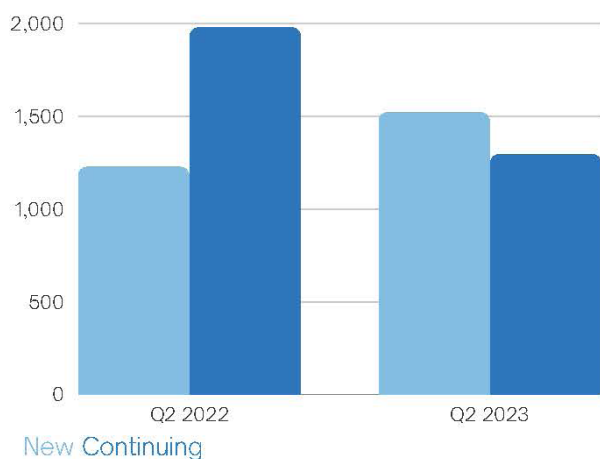
### Top 3 Free TAFE courses



### Top 3 Free TAFE courses



### Government-Funded and Fee-For-Service Enrolments - New vs Continuing



Note: Due to a recent modification to the Power BI page upon which this report is based, the previous table, 'Pipeline Enrolment YOY,' is no longer available. Instead, a new table titled 'Pipeline Enrolments by Future Month' has been introduced resulting in alterations to the figures for the period spanning January to June of 2022 and 2023. However, the data for the entire year of 2021 remains unchanged despite the recent changes made to the Power BI page.

# Improving our offering

**We provide skills and experience for young Victorians to meet the demands they will face in the workforce today and into the future.**

## **Minister Gayle Tierney officially launched our new Advanced Automotive and Electrical (EV) Lab**

Our new purpose-built electric vehicle (EV) laboratory will help bridge the emerging skills gap of specially trained technicians in Australia. Launched by Minister Training and Skills and Higher Education Gayle Tierney on 3 April along with MP Nina Taylor, the lab is home to the latest technology in electronic training boards and simulators, new computers and software programs and sophisticated teaching aids. This equipment can simulate almost all variants of EVs, making it flexible and adaptable to current and future markets.

These facilities will improve the learning opportunities of new students and apprentices as well as upskilling existing industry technicians to make sure Victorians thrive as soon as they enter the workforce. Kangan Institute will deliver a wide range of EV-specific accredited courses and skills to give those in the automotive industry the chance to upskill. A new apprenticeship program specialising in EVs will also give all Australians the opportunity to train and work in an emerging industry.

This investment, delivered through the \$12 million TAFE Equipment and Facilities Fund, will help Victoria achieve its target of EVs to make up 50 per cent of all new light-vehicle sales by 2030.





## Fuelling the future of automotive apprentices at ACE

The next generation of automotive technicians is getting a jump start on their careers thanks to a bespoke new program that will also help fuel demand for skilled auto workers. Kangan Institute and WPC Group (a Group Training Organisation) have teamed up with LSH Auto Australia, Australia's leading Mercedes-Benz retail group, to offer the ADVANCE Automotive Apprenticeship Program which is designed to steer apprentices to qualification within two and a half years.

The first cohort of LSH Auto Australia apprentices began their training on-site at ACE at Docklands in April. On completion, each apprentice will achieve a Certificate III in Light Vehicle Mechanical Technology (AUR30620) made up of on and off-the-job training that will prepare participants for their career in the automotive sector.

Apprentices in the ADVANCE program will benefit from the uniquely designed course including specialised training on Mercedes-Benz equipment and in market-relevant skills like electric vehicles as well as hearing from industry experts and learning through dedicated mentors. The program will equip apprentices with the skills and knowledge for a fulfilling career working with some of the most advanced motor vehicles in the world with LSH Auto Australia.



## Our Horticulture students acknowledged at the Melbourne International Flower and Garden Show

Three Bendigo TAFE horticulture students were awarded bronze medals for their unique garden showcases at the Melbourne International Flower and Garden Show (MIFGS) in April. Part of the Achievable Gardens design competition, students Clair Derwort, Fleur Clausen and Craig Wilcox presented three self-designed gardens, including a cottage rose garden (Clair), a small inner city courtyard garden (Fleur) and a Japanese-inspired serene courtyard space (Craig). Over a period of three months, preparation for the showcase took three months a combined effort of more than 10 students with the support of Bendigo TAFE educators and included design, planning, sourcing materials and construction.





Clair Derwort said her cottage rose garden creation celebrated cottage-style plantings with European and Australian influence while recognising Melbourne’s rich and diverse history. “The mixed plantings of natives and exotics in the garden acknowledge the collaborative efforts of horticultural influences in Australian history and future,” she said. Clair said strong support from Bendigo TAFE educators have enabled the team to successfully pursue the tri-garden project. “Our educators Stan Smith and Bendigo TAFE have supported our learning by encouraging us to be prepared and to challenge our creative thinking. His support in our MIFGS endeavour was nothing short of remarkable and his experience and passion for horticulture set us up for success,” Clair said.

Fleur Clausen drew inspiration for her small inner city courtyard garden from experts she heard speak about harvesting stormwater and the value of real turf over synthetic. “With the impact of climate change upon us, I’ve looked at how we can futureproof gardens even in small spaces and urbanised areas,” said Fleur. “I’ve incorporated elements such as tanks to collect and use rainwater, real turf which has a cooling effect and an ancient Gingko tree, which has survived nuclear bombs and dates back to Gondwana. A great deal of the hard landscaping contents also come from upcycled materials. “I’ve also made sure this is a garden that bees and butterflies want to be in by including flowers and perennials to attract them as well as a bee drinking station.

Craig Wilcox said he was motivated to create a Japanese-inspired serene courtyard design that would showcase something impressive with less intensive maintenance involved. “These days people are often living hustle-and-bustle lifestyles that can mean they don’t have time to do a great garden in the traditional sense because there’s often a lot of upkeep needed,” he said. “I wanted to create something that gives the feeling of a beautiful Japanese garden but that doesn’t require weekly hedge clipping or raking up leaves and so on. “Features of the garden include weeping maples, reclaimed slate paving and a fettucine river wattle (acacia cognata nana) which looks striking against the black background.



### We had two wins at the Victorian Baking Show this year

Kangan Institute has maintained its title as the state’s top provider of baking training, with the TAFE awarded the Victorian Perpetual Training Trophy at the 2023 Victorian Baking Show for a second year in a row. The 2023 Victorian Baking Show was held in Bendigo in March 2023 that showcased the incredible talent of industry professionals and aspiring bakers alike across 30 categories. Hosted by the Baking Association of Australia, baking student Siba Badeen also won third place in fruit tartlets, with a total of four Kangan Institute students participating in the competition.

Siba, a Syrian migrant who moved to Australia in 2018, enrolled in the Certificate III in Baking (FBP30521) after completing Certificates I, II and III in Spoken and Written English (10727NAT/ 10728NAT/ 10729NAT) . Learning how to speak English and a supportive learning environment provided the mother-of-one with the foundation for success. “It is so important to learn English. I am now able to have conversations with everyone and I feel confident when I speak,” Siba said. “In the baking course, my teacher knows how to do everything and teaches

us well. The class feels like family.” Siba is considering starting her own business after completing her certificate in baking. She started the baking course because she loves making sweets, bread and cakes.

Our students also had the rare opportunity in May to personally acknowledge their teachers as they presented the Victorian Baking Perpetual Trophy to our talented baking team - a wonderful acknowledgement of the dedication and expertise of our educators, who put students at the centre of everything we do.

Michelle Johnston, our Chief People, Culture, and Strategy Officer, graciously accepting the trophy on behalf of our exceptional baking team and said the award is an excellent reflection of our talented teaching team who simply bring out the best in our students. The award not only recognises their outstanding achievements but also serves as a testament to their unwavering dedication and skill.

## Our students supported the RSPCA pop-up desexing clinic at Charleston Road

Our Vet Nursing teachers and students helped RSPCA Victoria and BARC - Bendigo Animal Relief Centre to provide low-cost cat desexing for the Bendigo community in April. The program gave some of our students studying vet nursing an opportunity to gain extra placement hours as well as relevant skills and knowledge. It ran for a couple of weeks in April where they de-sexed around 30 cats each day at \$20 for eligible cat owners.

Under the careful guidance of our teachers Kayla Harris, Cathy McAdie and Tania Dam the students assisted and helped keep our furry friends safe during our pop-up desexing clinic at Charleston Road while the RSPCA vets and nurses performed the procedure. This initiative not only prevents unwanted kittens but according to the RSPCA can also have positive health and behavioural effects. Before and after their operations, all cats were cared for by Bendigo Animal Relief Centre.



## Building confident students with our Beach and Water Safety Program

On 3 May, we ran our first Water Safety program at Docklands with funding received from Study Melbourne Inclusion Program (SMIP). Presented by Life Saving Victoria, the program engaged our automotive and English language students with interactive sessions and activities empowering our international students with vital water safety and first aid skills. After completing the first classroom incursion activity about water safety, on 14 June, the students embarked on an unforgettable experience at the Melbourne City Baths. This second activity for the year formed a vital component of the Beach and Water Safety Program aimed to equip our students with essential water skills and empower them to make informed decisions while enjoying our beaches and pools particularly over summer. Catered to students of all swimming abilities, the participants learned crucial techniques such as safe water entry, rescue methods, and the correct utilisation and significance of life vests.

Together, we strive to create a safe environment where students can flourish while responsibly enjoying Australia's waterways. Thank you to all teachers whose unwavering support has played an integral role in making this program a resounding success. Their dedication and commitment have been instrumental in ensuring the safety and well-being of our students.



## Former international student featured in the Women in Automotive (WinA) newsletter

We were delighted to hear that one of our former automotive female students is kicking goals in the industry.

International student Luisa Pardo who graduated from our Automotive Centre of Excellence (ACE) in 2022, now works as a Mechanic in a European workshop in Melbourne. Luisa is now a powerhouse in her field and was featured in the May 2023 edition of the Women in Automotive (WinA) newsletter. In her Q&A with WinA, Luisa shares her best piece of advice.

## Shaping the future together at Tomorrow Bound

Tomorrow Bound, Bendigo's leading careers event marked the beginning of a transformative journey for over 2000 students who attended the expo in May. The Red Energy Arena in Bendigo buzzed with conversations and anticipation with over 2000 students from Years 9-12 from 23 different schools. 84 exhibitors shared knowledge, with students finding out more about pathways to their future. The expo had something for everyone, regardless of their interests or aspirations. It was fantastic to see students engaging with exhibitors, asking questions, gathering brochures, and creating connections.

Thanks to the generous sponsorship from Australian National University, WDEA Works, La Trobe University, Fosterville Goldmine, CVGT, and Asuria, the expo was free for all students to attend. As a major event sponsor, we were proud to support them to gain exposure to education, career pathways, and employment opportunities as they plan their future direction.

The spotlight was also on industries with increasing demand for skilled workers, such as health and aged care, mining, trades and construction, and childcare. Live seminars, demonstrations, and hands-on activities were scattered throughout the venue, offering students a taste of work across a wide range of sectors.



## Promoting our education to agents from Southeast Asia at Docklands

In May, we welcomed a group of 25 education agents from Southeast Asia to our Docklands campus. This visit was part of the Inbound Mission Programs for 2023, organised by Study Melbourne to highlight Melbourne as the ultimate Australian study city and destination. Agents from Indonesia, Malaysia, Philippines, Thailand, and Vietnam explored both metro and regional TAFEs across Victoria. This initiative was specifically designed to elevate the prominence, value, and overall benefits that prospective international students can gain by choosing to study at TAFE in Victoria.

A first-time visit to our Automotive Centre of Excellence (ACE), Docklands, left agents awestruck by its exceptional facilities. Director of Automotive Centre of Excellence, Giulian De Maggio, provided a comprehensive overview of ACE's rich history, its impressive capabilities, and how it aligns with industry demands. Additionally, Erinn Freeburn, Head of Business Development and Major Ventures, shared valuable insights into the Institute's offshore partnerships and training programs. Another highlight was meeting with Jenny Jang, a 2020 female graduate. Who travelled all the way from the Sunshine Coast to share her personal study journey and the remarkable accomplishments she has achieved since then.



## We visited iACE to understand more about how our ACE Automotive training model is working in India

In May CEO Sally Curtain, Executive Director of VETASSESS Rob Thomason, Executive Director Education Delivery Joe Ballato and Giulian Di Maggio Director Automotive Centre of Excellence visited Gujarat India to review our training partnership model in practice and continue the ongoing partnership with India government and also to increase opportunities for further courses.

They found that despite its population, India is experiencing a shortage of automotive technicians. Mandated apprenticeships do not exist in India – students often undertake a two-year course without ever entering workplace, to then be injected into a workplace and re-learn. With an Indian cultural obsession with degrees and MBAs forcing technician remuneration down there was less desire for vocational education. However, at iACE, Australian AQF level 3 training is being delivered to post-graduate engineers as NQF (India's National Quality Framework) level 5 (diploma) and the Indian Government has mandated India have a strong supply of Vocational Trainers.



## We participated in the Melbourne Airport Jobs Fair

The atmosphere at the Melbourne Airport Jobs Fair on 18 May buzzed with excitement and anticipation as over 1,000 job seekers from all walks of life eagerly sought opportunities in the aviation industry. Guiding these eager job seekers through the maze of possibilities were our own experts from our Skills & Jobs Centre (SJC) - Kristina Jovanovic, Trung Nguyen, and Wendy Schwedes, immersed in a whirlwind of inquiries. Not only did they provide invaluable assistance to the individuals present, but they also took the opportunity to forge meaningful connections with the various businesses exhibited at the Expo.

Over 34 exhibitors filled the space, each representing a unique facet of the aviation industry and others. Exhibitors like the Australian Border Force, dnata Catering, dnata ground handling, Menzies Aviation (Ground Services), Qantas, and Qatar Airways, among others, participated and it was also a chance for us to foster relationships and open doors to potential partnerships. Along with job seekers and experts, our own students also seized the opportunity to explore their prospects for employment on the day.

## Supporting students with disabilities into jobs

We launched the TAFE Specialist Employment Program on Tuesday 20 June at Bendigo City campus, with a mission to connect students with disabilities to employment opportunities and supports them to overcome some of the challenges they may face. Our Skills and Jobs Centre will work in collaboration with local industry experts from AXIS Employment, to broaden the horizons of our students and unlock a world of remarkable opportunities beyond TAFE.

A huge shout out to Josie Thomas and Dave Richardson, along with representatives from AXIS Employment who have brought this initiative to life. Special thanks also go to Bruce's Kitchen, our café at Bendigo City, and our Cert III Commercial Cookery students for their delectable treats during the afternoon tea.



# Improving our experience

**Our enhanced student journey will make learning at Bendigo TAFE or Kangan Institute an enjoyable, memorable experience.**

## Supporting skills for the future

Over a 10-week period from April to June, secondary school students from across the Campaspe Shire had the opportunity to build their knowledge and undertake practical activities across the construction streams of bricklaying, plastering, painting, and tiling at our Echuca campus. Attending the Echuca Campus one day a week, the wet trades construction program incorporates face-to-face delivery, accredited and non-accredited units, including the construction industry/CI - White Card for secondary school students.

The program was funded by the Industry Training Hub (part of Dept of Employment and Workplace Relations) and is a collaboration between Echuca Campus, Bendigo TAFE Construction & Industrial, Campaspe Cohuna LLEN (Local Learning and Employment Network) and Campaspe Secondary Schools. Along with valuable industry and work-relevant skills, the program aims to increase young people's interest and knowledge in these trade areas.



## “Trading In” day at our Trades & Skills Centre

On 9 May, over a BBQ organised at our Trades & Skills Centre at Broadmeadows, our Construction & Industrial (C&I) apprentices had the golden opportunity to trade their old tape measures for a brand-new Lufkin 8-metre tape valued at \$40 each. With Lead Educator Electrical Andrew David on the grill, the BBQ was attended by our apprentices, C&I staff and our Apprenticeship Support Officers (ASOs) Mel Smith & Trish Dunstan, who took the opportunity to chat with the Electrical, Plumbing, Engineering, Parks & Gardens apprentices, and their teachers. Apprentices also received some fantastic merchandise from Apprenticeships Victoria, including cooler bag lunchboxes, bucket hats, car air fresheners, carabiners, multitools, back Packs, iPhone chargers, & Dry bags.



## Bendigo TAFE Work Education students manned the Bunnings sausage sizzle to raise funds

On 8 June, Bendigo’s Work Education students organised a remarkable fundraising sausage sizzle BBQ at Bunnings Kangaroo Flat. Their goal is to raise funds to buy more essential equipment for the much-anticipated TWED Film Festival, such as a stabilising gimbal, lapel microphone and light reflectors, which will enhance their filmmaking capabilities. Students Janelle and Kurt, alongside their teacher Edward Davies led the day as they braved the early morning breeze to arrive at Bunnings, Kangaroo Flat, for the sausage sizzle prep work to raise funds to purchase the necessary equipment for the upcoming TWED Film Festival.

The day resulted in an impressive fundraising total of \$288. The next Work Education BBQ is scheduled for Saturday, November 18. Thanks to Bunnings Kangaroo Flat and their Activities Officer Michelle for providing this valuable opportunity to not only raise funds but also develop essential work-related skills along the way.



## Committing to a better future for refugees and sharing stories of inspiring journeys during Refugee Week (18 - 24 June).

We kicked off activities for Refugee Week with the launch of a Statement of Commitment to the refugee community in Broadmeadows at the Hume Refugees/Migrants Employment Forum. Hosted at our Broadmeadows campus on June 15, the event was led by local partners Spectrum Migrant Resource Centre, Grameen Australia and other local community and industry representatives.

A key highlight at the event was the announcement of our Statement of Commitment focused on empowering refugee and culturally and linguistically diverse (CALD) migrants in Broadmeadows to achieve sustainable livelihoods. Bronwyn Halfpenny, the Local member for Thomastown and Parliament Secretary for Jobs, presented the statement to the local community. The team confirmed that the event was a massive success with over 50 participants joining the conversation to build better outcomes for refugees.

### Our Statement of Commitment



**Growing the Local Workforce:**  
We understand the significance of a skilled and diverse workforce in driving local economic development. We commit to collaborating with the migrant communities to develop and deliver training programs tailored to the needs of refugee and CALD migrant communities. These programs will equip individuals with relevant skills and knowledge, enabling them to pursue meaningful employment opportunities. Additionally, we will actively engage with local employers to create pathways for employment and facilitate workforce diversity.

**Supportive Education and Training Space:**  
We acknowledge the crucial role of education and training in empowering individuals and promoting social mobility. Kangan Institute commits to providing a supportive and inclusive education and training space for refugee and migrant communities. We will develop programs and initiatives that address the unique needs and aspirations of these communities, facilitating their integration into Australian society. Furthermore, we will establish strong connections between education and employment, ensuring that learners have access to future study and employment options.

Kangan Institute is committed to the Economic Inclusion Action Plan, working with partners to enhance sustainable livelihoods for refugee and CALD migrant communities in Broadmeadows. We pledge to build a supportive ecosystem, foster inclusive employment, grow the local workforce, and provide a supportive education and training space. Through our joint efforts, we aim to empower individuals, promote social integration, and contribute to the economic prosperity of the broader community.

**Building a Supportive Ecosystem:**  
We recognise the importance of a supportive ecosystem in facilitating the economic inclusion of refugee and CALD migrant communities. We commit to collaborating with local stakeholders, including community organisations, government agencies, and businesses, to create an enabling environment that encourages diversity, inclusivity, and equal opportunities. By working together, we aim to address barriers, eliminate discrimination, and promote a sense of belonging and social cohesion.

**Fostering Inclusive Employment:**  
We firmly believe in the power of employment to empower individuals and contribute to the economic growth of the community. We commit to actively promoting inclusive education and employment practices within our organisation and encouraging other local businesses to do the same. We will work towards providing job opportunities that are fair, equal, and free from bias, ensuring that refugees and CALD migrants have access to dignified and sustainable employment.



**Sally Curtin**  
Chief Executive Officer



## We also hosted a panel event with two of our Refugee Students sharing “The Stories that Shape Us”.

To acknowledge and commemorate over 40 students from the Diploma of Community, Diploma of Justice and English Certificate II courses joined staff members on 22 June to hear our students speak about their refugee experience in a panel event called “The Stories that Shape Us”. At the event hosted by Diana Naranjo Fino, Customer Experience Specialist, we had the privilege of hearing from students Mahtab Fazl, who was a judge in Afghanistan before she fled for her life to Australia, and Nasrin Alaeighane, a woman determined to build a better life who escaped Iran where she was persecuted for her Bahai faith. Both Mahtab and Nasrin are now studying with us at the Broadmeadows campus.

Our guest speakers shared their moving and authentic stories of their journey, and their hopes and dreams for a safer life in Australia. Their heroic stories serve as a poignant reminder of the hopes and dreams refugees pursue to be safe and included in our society.

During Refugee Week, we also shared two remarkable stories that exemplify resilience and triumph as an integral part of our Refugee Week activities at BKI.



### Meet Boe

Boe’s journey began when she was uprooted from her home in Myanmar as an infant, subsequently spending her formative years in a refugee camp in Thailand. Karen refugee Boe’s indomitable spirit led her to become a compassionate nurse, dedicated to addressing the healthcare needs of her fellow camp residents.

Now in Australia, Boe continues to help fellow refugees in a new way supporting the roll out of a refugee cancer screening project in Bendigo. For Boe, getting to this point took grit, resilience and a strong commitment to education. “I came to Australia in May 2018 with two children; my parents are still living in the camp in Thailand. When I first came to Australia the biggest challenge was starting a new life because everything was new for me,” Boe said. “My refugee camp qualification was not recognised, and my English was also not enough to use, so I enrolled to study English through the Adult Migrant English Program (AMEP) at Bendigo TAFE.

Boe completed courses in individual support and disability, and also returned to Bendigo TAFE’s AMEP classroom as a volunteer. “I assisted students who had a language barrier, interpreted between teachers and students, and supported them with doing their tasks and extra help if needed,” Boe said. “The volunteer work was very beneficial for me. It made me more confident and helped me with self-improvement. I could also assist people who needed help.” Boe’s drive to establish a new life in Australia has led her to gain full-time employment at Bendigo Community Health Services, supporting other refugees. Her current work involves facilitating activities to establish enablers and reduce barriers to improve cancer care within the Karen community. “I inform the project from a refugee lived experience, including the codesign of culturally safe and easy-to-understand cancer awareness information,” Boe said. “I love this position; it is meaningful to me and helpful for the refugee community”.



### Diyana Habeeb, an Iraqi refugee also shared her story

Diyana Habeeb has one thing today she didn't have prior to moving to Australia – hope for the future! Overcoming an English barrier and finding a job she loves, 26-year-old Diyana is currently a laboratory technician working in food testing, a job she got after studying with us in the Adult Migrant English Program (AMEP) and Certificate IV in Laboratory Techniques at Kangan Institute.

Her life just a few years ago was vastly different. “We went to Lebanon from Iraq in 2016. We stayed in Lebanon for two and a half years. They were the hardest years in our life. We worked like there was no future, nothing there,” Diyana said. It was only upon hearing that her family’s application to Australia (their second attempt) was finally accepted, that Diyana began to dream of a better life. “I couldn’t believe it; I just started crying because I knew a beautiful future was waiting for me,” she said.

As a newly arrived refugee, rebuilding her life came with its own set of challenges, but Diyana was ready to make it happen with the support of TAFE and the Ucan2 program offered to Kangan Institute’s AMEP students through the Centre for Multicultural Youth and Foundation House. “My biggest fear was English. (But) everything changed in Kangan. I got more self-confident because in Certificate II in English I was in a program called Ucan2. They help young people like me to develop themselves, everything you need to start your life, they help you with that,” she said. Wanting to pursue a future in chemistry and biology, Diyana consulted with Arabic Welfare, another community partner of Kangan Institute for her next career steps. That’s when she discovered the possibility of a career as a laboratory technician.

Diyana, who was also named the Channel 7 Kangan Institute 2020 Inspirational Young Achiever of the Year, hopes to expand her knowledge in a new direction. She has set her sights on dental technology and will soon begin university studies. “Being a student at Kangan Institute changed a lot of things in my life,” Diyana said. “Education will continue to play a big part in my life, and I will always try my best to continue education and get more opportunities for my future.”

To round out our Refugee Week program, students and staff joined the 2023 Refugee Week Festival at the Broadmeadows Town Hall on 24 June. Aligning with the 2023 theme of ‘Finding Freedom’ to celebrate our students’ cultures and creativity, our Adult Migration English Program (AMEP) students played a significant role in the festival, showcasing their artistic talents through art displays and delighted participants with their performing music from their cultural background. The festival served as an ideal platform for us to not only promote the diverse range of courses offered by BKI but also establish valuable connections with external stakeholders and the community.



# Improving our places

**Our students and industry partners want their learning experience to be delivered in fit-for-purpose facilities with industry-grade equipment.**



## **Our Broadmeadows Health and Community Centre of Excellence construction is on track.**

Progress on our HACCOE this quarter has been mostly underground with the pilings and foundation works underway. The first-floor slab pour is expected in early July. The project team has also undertaken to create opportunities for internships with our construction partners.



Building design student Finn completed a four-week internship at Architectus, where he worked closely with the design team on documentation for the Broadmeadows HACCOE.

We also had another student GK who graduated from She Kan Build program and now works for Hutchinson onsite on the Broadmeadows HACCOE construction and will also take up an internship with Architectus.



## VETASSESS almost ready to move to Cremorne campus

Works on the refurbishment of the western end of Building A at Cremorne campus commenced on 1 March to enable VETASSESS to move into the building. We are on track for completion by Friday 7 July. VETASSESS will move in the following week and will be operational from 17 July. We are looking forward to welcoming the team to Cremorne.



## Another award for the Bendigo City Campus Revitalisation Project

Our Bendigo Campus Revitalisation Project received another award in June, this time at the 2023 Master Builders Victoria Regional Building Awards, Western Region. Construction partners behind the Bendigo City Campus Revitalisation Project (BCCRP), a Kane Nicholson Joint Venture, won the prestigious Commercial Award category for projects above \$20 million. Nicholson Construction will now go on to compete at this year's Victorian Excellence in Construction Awards, being held at Crown Palladium in Melbourne on Friday, August 11.

Congratulations to everyone involved, particularly Annie Tiso, Kim Wilson and Tiel Lillehagen from BKI, for another award for this remarkable project.



# Digitally enabling our operations

**We will streamline and digitally enable our systems and processes to improve productivity and staff experience. We will maintain and strengthen our cyber security and system integrity across the organisation and support best practice learning and teaching practices through up-to-date technology solutions.**

## **Our transformation is real, with all student enrolments and records now processing through JR Plus**

Continuing our journey to become digitally savvy, our progress continues with our student enrolments and records all now processing through Job Ready (JR) Plus. This includes Attendance, Resulting, Course Completions, Transition Students, Corrections – Enrolment, Centrelink Reporting, Revenue Recognition.

With dedicated effort and collaboration across all systems users, the vendor, and project team, BKI successfully generated a May invoice for payment. This was a key milestone enabled by clear submission of BKI AVETMISS files and successful Business as Usual (BAU) Claims processing.

As we adopt the new JR Plus system, we are continuing to identify areas of improvement that address and meet system user and business needs. These changes are being progressively implemented and are providing an improved experience for users and students. As we transition from a project into an operational BAU state, ongoing support, communication, and training is being delivered to system users and operational staff.

The journey to transform our student management system into one has been a significant undertaking and one we would not have achieved to date without the dedicated effort, support, and contribution by all involved. Thank you everyone.

## **Congratulations to our Educators who completed their Educator Passport early**

The Educator Passport provides annual recognition of Educators' capabilities and currency and aims to maintain their teaching excellence, vocational currency, and long-term career development at BKI. The Educator Passport and a Digital Badge are issued to Educators when they complete their annual required points for professional and vocational currency. Here is our list of Educators who completed their Passport early:

<b>John Dowling</b>	<b>Construction &amp; Industrial</b>
<b>Brad Bush</b>	<b>Construction &amp; Industrial</b>
<b>Fay Petropoulos</b>	<b>Construction &amp; Industrial</b>
<b>Torin Coakley</b>	<b>Construction &amp; Industrial</b>
<b>Lisa Dmytriw</b>	<b>Food &amp; Fibre</b>
<b>Sean Bathman</b>	<b>Foundation &amp; Pathways</b>
<b>Kim Nguyen</b>	<b>Health CoE</b>
<b>Leigh La Grue</b>	<b>ACE</b>
<b>Dena Whatford</b>	<b>Professional and Creative</b>
<b>James Wright</b>	<b>Food &amp; Fibre</b>
<b>Vaughan Newton</b>	<b>Construction &amp; Industrial</b>
<b>Sam Cutri</b>	<b>Food &amp; Fibre</b>
<b>Duminda Horanagama</b>	<b>Professional and Creative</b>
<b>Jarrold Brennan</b>	<b>Construction &amp; Industrial</b>
<b>Erin Boyd</b>	<b>Professional and Creative</b>
<b>Emilie McCallum</b>	<b>Health CoE</b>
<b>Lucy Rhody-Nicoll</b>	<b>Food &amp; Fibre</b>
<b>Leena Awawdeh</b>	<b>Food &amp; Fibre</b>
<b>Stuart Rash</b>	<b>Construction &amp; Industrial</b>
<b>Alexandria Hopkin</b>	<b>Construction &amp; Industrial</b>

**Congratulations to you all.**

# Building a united TAFE

**We will reset and develop our thinking as one aligned organisation.**

## Our June All Staff Town Hall had great acknowledgments and moments

Our second Town Hall of the year on 7 June was live from our Docklands campus, and also online. It was great to see over 500 of our people join in to hear the latest updates from across BKI. Highlights of the event included welcoming back Phill Murphy PSM, and our students Desirae Kilduff and Pinar Teker. Phill and Desiree received their World Federation of Colleges and Polytechnics 2023 International Excellence awards from Sally Curtain who accepted the awards on their behalf at the International Congress held in Canada. Phill was awarded Bronze in the Lifetime Achievement Award category, and Desirae won Bronze in the Outstanding Student Achievement category.

Pinar Teker, our Bendigo TAFE Co-Student of the Year winner and a graduate of our Community Services program also shared her inspiring educational journey with us, expressing her gratitude to her teachers for their constant encouragement and support.

Other great moments at the Town Hall included:

- Awards and celebrations where we recognised Years of Service recipients and our KanBe Star awards.
- A snapshot of student outcomes, providing a glimpse into the positive impact our programs have on our student’s lives
- An update on our recent trip to IACE India from Giulian Di Maggio and Joe Ballato
- Government announcements regarding upcoming initiatives including the Sunbury campus
- Collaboration updates with Construction & Industry and Corrections Education and
- Reflections on our achievements in 2023 so far.







### Staff Elected Director on the BKI Board

Congratulations to Rudi Pavani, who was elected by BKI staff to the vacant Board Director role. Rudi takes up his new role from 1 July 2023 and will be formally appointed to the Board at its next meeting on 10 August 2023. Thank you to all staff members who took the time to nominate, and to everyone who voted and were part of the process.

The ballot process was held between Tuesday 13 June and Friday 16 June 2023 with votes cast through an independent online portal - BigPulse.

### Catch-ups with the Executive Team in Broadmeadows and Docklands

It's always fantastic to see our people coming together and having the opportunity to connect with the Executive team. On 9 May, Broadmeadows campus was the venue for a chat with CEO Sally Curtain and Executives over morning tea. This was also repeated on 13 June for our people at Docklands with members of the Executive Team (including Acting CEO Graham Fryer), also catching up. Thanks to our Bakery Team at Broadmeadows for providing a great spread of yummy morning tea too.



### Our students flocked to our IDAHOBIT celebrations

Our people and students had a blast celebrating IDAHOBIT on 17 May, with pop-up events at Bendigo City and Broadmeadows. Over 250 students of all ages and backgrounds filled the libraries to explore and create rainbow-inspired posters to celebrate inclusion! The students got creative, generating powerful and thought-provoking ideas for a poster competition celebrating an inclusive and equal society. Thanks to our Bakery team and students for the great morning teas, and to everyone involved in organising the events including our Student Services and Libraries teams.



## National Sorry Day

National Sorry Day acknowledges the mistreatment of Aboriginal and Torres Strait Islander people forcibly removed from their families and communities in what we now know as 'The Stolen Generations'. This year we commemorated Sorry Day (26 May) with a short film produced by our Diversity and Inclusion Specialist Dale Park who toured sites around Melbourne CBD and Fitzroy with our Indigenous Cultural Awareness Trainer Jimmy Kyle marking the journey of Aboriginal Activism for our First Nations people in inner Melbourne.

## Ernie Dingo inspired us with a moving conversation for National Reconciliation Week

On 1 June during Reconciliation Week, we were part of a blend of laughter, reflection, and deep conversation with special guest Ernie Dingo who shared his wisdom with humour, joy, and a thought-provoking perspective on the process of reconciliation. He asked us 'what do we have' to be sorry for and gently helped us understand why it matters.

Jimmy Kyle, our Indigenous Cultural Awareness Training presenter, emceed the event and led an engaging Q&A session with Ernie and our panel of interviewers including Caroline Schmidt, Acting Chief Experience & Growth Officer; Matt Hague, Acting Education Manager Broadmeadows Trade Skills Centre; and Tiel Lillehagan, Program Management Lead for Campus Transformation.

We also presented the Indigenous Education Centre Annual Awards to some outstanding people who work hard to help us achieve our reconciliation goals. Congratulations to Priyanka Choudhury and Tiel Lillehagen who received the 'Terry Kildea Boonde - Mak - Ballettak (Reconciliation) Award Winners Reconciliation Awards' and to Andrew King and Megan Kirkham who received the 'Aunty Melva Johnson (Reconciliation) Awards'.



## We acknowledged and farewelled our people retiring after many years' service

Farewell to Vera Maljevac, one of our fantastic teachers in the Food, Land & Services Centre headed off in April 2023 to enjoy her well-deserved retirement after 37 years. We also bid farewell to Kerri Coakley, who retired in June after 36 years at BKI. Kerri was a former teacher turned Product Partner in Teaching & Learning.



## The Employment Handbook was published

In April, we consolidated all available policy information that reflects employment at Bendigo Kangan Institute and created an Employment Handbook as a resource for all staff. As People and Culture continue the process of ongoing reviews of policies and procedures, the most relevant and current information on employment at BKI is now available as one handy resource in the Employment Handbook and can be found on the KANBE Hub.

The Handbook is a 'one-stop shop' for employment-related matters including, code of conduct, health and safety, recruitment, selection and appointment, leave, and feedback. It sets out the related policies and how you can access more information about them. It also includes information about the laws and regulations that apply to BKI as an employer and to you as an employee of BKI, and where you can find more information.



## We commemorated ANZAC Day in Bendigo

BKI was represented by Dave Richardson, Head of Campus Bendigo, for the ANZAC Day commemoration service in Bendigo. Dave was joined by other representatives from various business and community organisations who attended the ceremony to honour the commitment, bravery, and sacrifices made by those who served in the Australian Defence Force. He laid a wreath at the Cenotaph in memory of those who served in the wars and peacekeeping missions.



The commemoration was well attended with community groups, schools and businesses demonstrating the deep and enduring connection that communities have to the service. Dave said he was both honoured and privileged to represent BKI at the ANZAC Day commemoration. He highlighted the strong connection between the Bendigo City Campus and ANZAC day, with several City Campus buildings predating the Federation and the First World War.

## Bev Williams honoured with an Order of Australia Medal in the King's Birthday Honours List

Bev Williams, Automotive Industry Placements and Pathways Coordinator, received a Medal of the Order of Australia (OAM) in this year's King's Birthday Honours in June. For the past 20 years, Bev has helped more than 1,000 students tackle the big question of "what next?" as they complete their foundational studies and plan their next move. As an automotive industry placements and pathways coordinator at our Automotive Centre of Excellence (ACE) in Docklands, Bev is a seasoned veteran in connecting students to work and apprenticeship opportunities so they can get their foot in the door.



Bev said she is simply doing a job she loves, and the accolade was unexpected. "I feel really humbled; I wasn't expecting it at all. I'm just somebody going about doing my day-to-day job," Bev said. "I'm lucky because I really love my job; the little achievements when you see that somebody has got a job or apprenticeship."

The OAM is not Bev's first award – she was also presented Women in Industry's Social Leader of the Year Award in 2017.

# Building a professional and financially sustainable organisation

**We will be looking for new ways to support students and industry partners which also improve our revenue streams and reduce business risk.**

## Big wins at the WPCP International 2023 Awards of Excellence

Congratulations to recently retired BKI Leader Phill Murphy PSM and also to Bendigo TAFE student Desirae Kilduff for their outstanding achievements in the Lifetime Achievement Award (Phill) and Outstanding Student Achievement (Desiree) categories at the World Federation of Colleges and Polytechnics (WFCP) Awards of Excellence Luncheon at the 2023 World Congress in Montréal, Canada. It's a true testament to their hard work and commitment.

Winning Bronze in their respective categories at the International 2023 Awards of Excellence is a great accomplishment and highlights each of them and BKI on the world stage. CEO Sally Curtain was able to accept these awards on behalf of Desirae and Phill, and we were able to acknowledge them both and present them with their awards at the June All Staff Town Hall.



## Our Bendigo Health students made it to the 7NEWS Young Achiever Awards finals

In April, two Bendigo TAFE Health students – Pathology graduate Shee Lay Bell Po and Dental Assisting student Franchesca Morrell were recognised amongst Victoria’s most inspirational young achievers, finalists for the 7NEWS Young Achiever Awards VIC Kangan Institute Inspirational TAFE Student Award. Shee Lay and Franchesca have demonstrated incredible resilience to succeed in their career through education, and we are incredibly proud of them for being recognised amongst Victoria’s most outstanding young people. Being a finalist in this prestigious award is an impressive accomplishment.

### About the Awards

The 7NEWS Young Achiever Awards applauds young people’s leadership, vision, excellence and commitment, for outstanding young Victorians across 13 award categories. The Kangan Institute Inspirational TAFE Student Award recognising individuals enrolled in a TAFE course who have overcome adversity to find success through education.



#### Shee Lay Bell Po

Shee Lay was recognised for her commitment to pursuing a career in health despite various challenges. Shee Lay moved to Australia at age 11 as a refugee. While completing secondary school, she became a young mother but managed to stay on top of her studies, completing the Victorian Certificate of Applied Learning.

Shee Lay enrolled in the Certificate III in Pathology Collection (HLT37215) at Bendigo TAFE after she moved to Bendigo with her family. English language was a barrier, with complex medical terms now a major part of her course, but she devoted extra time to look up the definition of words, taking the initiative to ask teachers and classmates for help if needed.

Now fully qualified, Shee Lay has secured full-time employment as a pathology collector at Melbourne Pathology, a role achieved after a one-week work placement during her studies. “I enjoy helping the community by performing professional blood and other specimen collections that may save a patient’s life or help them on their health journey. I love having my regular patients return and getting to know them, as well as working with a variety of likeminded staff members who have now become friends,” Shee Lay said. Also being recognised as Bendigo TAFE’s 2023 Inspirational Student of the Year, she hopes to inspire others to strive for their dreams.



#### A little bit more about Franchesca

Franchesca migrated to Australia from the Philippines and worked for two years as a dental assistant before joining a clinic that offered the Certificate III in Dental Assisting (HLT35021) traineeship through Bendigo TAFE. “The curriculum and teaching staff are top notch. It was a wonderful learning experience,” she said.

Now a senior dental assistant at Bendigo Health, Franchesca is continuing with further studies – a Certificate IV in Dental Assisting (Oral Health Promotion) (HLT45015) – and also works in community health, including the Victorian Government’s Smile Squad and Bendigo Health’s dental outreach program. She also works on the dental teaching floor guiding other dentistry and oral health students. Franchesca was also recognised at the 2022 Victorian Training Awards as Victorian Trainee of the Year. She hopes to inspire other young people as a finalist of the Victorian Inspirational TAFE Student Award.

“I hope to inspire anybody who is discouraged and worried about their future. It will be okay. You just have to do your best and make the most of every opportunity,” Franchesca said.

## We celebrated 150 Years of Tertiary Education in Bendigo

In April, we proudly joined La Trobe University to walk through the beautiful autumn streets of Bendigo to celebrate 150 years of Tertiary Education between our institutions and predecessor organisations. After being fitted for academic gowns, members of our staff, executive team and Board Chair Marg O'Rourke joined the academic procession and walked from The Capital to finish at Bendigo TAFE's MacGillivray Hall. The march honoured the vital role higher education has played – and continues to play – in the life of the city and the community.

The event finished with speeches from Jacinta Allen MP, John Brumby AO, Bendigo TAFE Board Chair Marg O'Rourke and La Trobe Vice-Chancellor Professor John Dewar AO. Dave Richardson Head of Campus Bendigo was MC for the event. La Trobe University and Bendigo TAFE led the celebrations, which also included alumni from antecedent institutions.

A beautiful 220-page commemorative book, *Memories and Milestones: Tertiary Education in Bendigo 1873-2023* published by La Trobe University Library, was also launched on the day. The book is a collection of colourful recollections from 26 contributors, spanning staff, alumni and community members and is a valuable resource for anyone interested in the history of tertiary education in Bendigo.

On 7 May, Bendigo TAFE also hosted Bendigo Historical Society for a Walking Tour of the Bendigo School of Mines Building and precinct as part of our 150 years of Tertiary Education in Bendigo celebrations, attended by 50 members from the Society and members of the community. Attendees also heard from speakers about some great history of the area, including the birthplace of tertiary education and the history of our institutions, and the architecture and its strong links to the Prussian / German architects Vahland, Getzschmann and Waschatz.

Speakers also talked about Bendigo TAFE's Hexagonal Reading Room and Library and what collections they hold. The visit the old School of Mines, which was Bendigo's original Museum and first Art Gallery, and the Metallurgy and Engineering building (now our Building M), where the separation of gold from earth materials was pioneered and taken globally as a mining practice.



## TAFE Specialist Employment Partnerships launched

We launched a new program called the TAFE Specialist Employment Partnerships (TSEP) in Bendigo in May. The promising program aims to improve the employment outcomes of students with a disability in their field of study. Currently launched as a pilot for a year at Bendigo TAFE, TSEP is a collaboration between Bendigo TAFE, BT Skills and Jobs Centre, and AXIS Employment - a positive step towards improving the employment outcomes of our students with disabilities.

We also welcomed our first TSEP Consultant, Adrianna Grubelnik, who joined us on 2 May and will work closely with the Skills and Jobs Centre to help connect students with a disability with local employers to access employment in their chosen industry. Adrianna's wealth of knowledge in the disability employment landscape, gained through her previous experience with AXIS Employment, will undoubtedly be a great asset to the program. Implementation of the program across our metro campuses is also being planned.



## National Emergency Medal awarded to Andrew King

In May we congratulated Andrew King, Head of Procurement, who received the National Emergency Medal for his courageous effort and contributions during the bushfires in 2019-2020. The National Emergency Medal is awarded by the Governor General to persons who render sustained or significant service during nationally significant emergencies in Australia.

Andrew joined Redesdale Fire Brigade as a Firefighter in 2016 and is currently the 4th Lieutenant, and a Redesdale Fire Brigades Business Management Team (BMT) member. So far, Andrew has attended 55 incidents ranging from small grass & scrub fires to motor vehicle accidents, house fires and significant bushfires such as the 2019-2020 bushfire, now known as the Black Summer.

Andrew said he is very proud to be a part of the CFA; and that it's an amazing organisation. "I was pleased to see so many firefighters awarded the National Emergency Medal. Whether they went out on Strike teams to Mallacoota or stayed home to look after their patch whilst others went, they are all deserving".





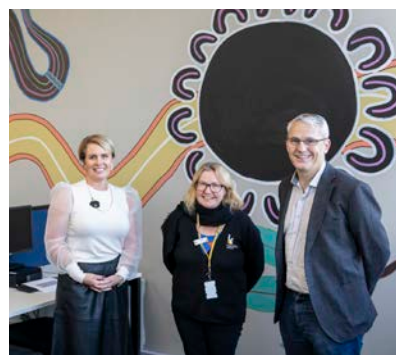
### Recognition for Student Support in the 2023 ADCET Accessibility in Action Awards

On 16 May, Priyanka Choudhury, Team Leader - Student Support (Metro) and Disability Liaison Officers Faye Sakelariou and Peter Battaglia, were acknowledged for their efforts and contributions during the pandemic lockdown and were Highly Commended recipients in the prestigious 2023 ADCET Accessibility in Action Awards.

Priyanka, Faye, and Peter demonstrated innovation and dedication, particularly during the pandemic to make our BKI systems more accessible for our students. Their work based on collaboration and passion is inspiring and deserve to be applauded. Their sustainability disability practice and efforts continue post-lockdown, supporting students with disability and on placement for continued peer support with a cost-effective strategy.

### Danny Pearson MP visits Essendon

Minister Danny Pearson MP State Member for Essendon also popped by our pathology and nursing labs at Essendon Campus on 5 May to meet our students and learn about their experiences.



### Our Integrity, Teacher Capability Uplift and Teacher Incentive Programs finalists at recent IPAA Awards



In June, Bendigo Kangan Institute (BKI) were announced as finalists for two of IPAA Victoria's Awards in the Leading Employer and Governance and Integrity categories.

The nominations were for the Governance and Integrity Award for our Integrity Program which delivered a significant uplift in capability and awareness on integrity and developed mechanisms for reporting suspected improper conduct as well as creating controls to manage fraud and corruption risks.

Also nominated in the Leading Employer Award category was the Teacher Capability Uplift and Teacher Incentive Programs designed specifically for industry professionals hoping to embark on a teaching career in TAFE. The program not only offers valuable mentorship opportunities but also provides financial incentives to support the completion of necessary qualifications for becoming qualified teachers in vocational training.

Although we missed the top spots, we were proud to be acknowledged as finalists alongside organisations such as Wage Inspectorate Victoria, Environment Protection Authority Victoria (EPA), Cenitex, Department of Transport and Planning, and Land Use Victoria.



## The Long Lunch and an opportunity to showcase our RAP and future plans

We were proud to sponsor this year's Long Lunch as an official presenting partner. During the event, we showcased our ongoing Reconciliation Action Plan (RAP) initiatives and unveiled our future plans in an inspiring video. You can watch the video here to see how far we have progressed. Our ongoing support for The Long Walk Foundation enables the Foundation to improve life opportunities and empower First Nation's people through transformational education programs.



## Victorian Premier Daniel Andrews announces free Registration for Apprentices at Broadmeadows

On 1 June, Premier Daniel Andrews, and Minister for Roads and Road Safety Melissa Horne to our Broadmeadows campus where they announced a \$10 million Victorian Government initiative to provide free registration for Apprentices, saving them up to \$865 every year.

The initiative will provide free registration to apprentices including carpenters, joiners, bricklayers, plumbers, electricians and chefs if their vehicle is needed for work. The Premier was joined by two of our Certificate 3 plumbing apprentices Nicholas and Nathaniel, who showed admirable skills speaking to the media.



## We celebrated 75 years of Adult Migrant English Program

On 5 June, we joined the celebrations for 75 years of the Adult Migrant English Program (AMEP). Our Foundations and Pathways team have been a key part in delivering this vital support to migrants and refugees to help them build a pathway for their new life in Australia. The AMEP was founded by the Australian Department of Home Affairs in 1948 and has played a significant role in the lives of countless individuals.

As part of a group of organisations, Bendigo Kangan Institute was invited to attend a key celebration event, 'Language, Learning and Connection: 75 Years of the AMEP' which featured keynote speaker Hon Andrew Giles MP, Minister for Immigration, Citizenship, and Multicultural Affairs.

CEO Sally Curtain, Audrey Sanderson, Janelle Arena, and several members from our teaching department attended. Matt Hetherington, Director Foundations Education Centre, were delighted to hear some of the impactful student stories and catch up with our own student representative Diyana Habib who is now studying at RMIT.

Matt Hetherington said that the highlight for me on the day was hearing the stories of other students and also connecting with all the agencies that provide wrap-around community support for people within the Adult Migrant Education program."



# Our North Star Program – 2023

June marked the formal end of our North Star Program. Whilst some projects will continue across the rest of 2023, we have now finalised a large proportion of the program. A full report on outcomes and next steps will be provided in the Q3 Quarterly Report (July to September 2023).

<b>Improve Our Offering</b>	 Continuing to expand the digital offerings at Cremorne	 Delivery of revised VETDSS program and new Free TAFE programs	 New VCE vocation major	 Continued transition of courses to new training packages as required by peak industry bodies	
<b>Improve Our Experience</b>	 Launch of the new Student Management System for study delivery	 New instance of learning management system - Moodle	 Aligning education delivery to meet the needs of our different student cohorts	 Create the Digital Learning Approach	 Transition ASMS into JR+ and scope additional integrations
<b>Improve our Places</b>	 Commence build of the new Broadmeadows Health and Community Centre of Excellence	 VETASSESS move into Cremorne Campus	 Planning for a new campus at Sunbury	 Relocating to a new campus in Castlemaine with a focus on health courses	 Planning for the Broadmeadows Tech School
<b>Digitally Enable Our Operations</b>	 Implement a new Asset Management System	 Upgrade CELCAT for improved timetabling functionality	 Decommissioning systems no longer needed as a result of the new Student Management System	 Planning for a new HR system	
<b>Build a United TAFE</b>	 Uplift practices around Psychosocial Health and Wellbeing	 Embed Self-Assurance Framework and Course Maintenance Lifecycle	 Continued work on processes resolving some of our biggest pain points and ongoing capability		
<b>Build a Professional and Financially Sustainable Organisation</b>	 Focus on improved enrolment pipeline	 Conclude North Star Transformation with BKI's new operating model in place	 <b>Delivery of our 2024 Workplan!</b>		

**Throughout the year we will also be working on:**

- ✓ Sharing solutions to TAFE network challenges
- ✓ Continued implementation of our Reconciliation Action Plan, Gender Equality Plan, Accessibility and Inclusion Plan, LGBTQI+ Plan and Environmental Sustainability Plan
- ✓ Securing government funding to build the Stage 3 of ACE at Docklands and Stage 2 of Broadmeadows
- ✓ Continued strategic advocacy to secure funding and support for future priorities

## Kangan Institute campuses

### **Broadmeadows**

Pearcedale Parade  
Broadmeadows VIC 3047

### **Docklands**

1 Batmans Hill Drive  
Docklands VIC 3008

### **Essendon**

38 Buckley Street  
Essendon VIC 3040

### **Cremorne**

85 Cremorne Street  
Cremorne VIC 3121

## Bendigo TAFE campuses

### **Bendigo City**

154 Hargreaves Street  
Bendigo VIC 3550

### **Bendigo Charleston Road**

62-104 Charleston Road  
Bendigo VIC 3550

### **Castlemaine**

65-67 Templeton Street  
Castlemaine VIC 3450

### **Echuca**

Corner Hare and Darling Streets  
Echuca VIC 3564